

## Business Policy of Engineering Center Steyr GmbH & Co KG

Engineering Center Steyr GmbH & Co KG (ECS) sets itself the aim of fulfilling the agreed requirements and expectations of its interested partners (*customers, employees, suppliers, partners of Magna Group, owners, and society*) in the best way possible. This is regarded as the indispensable requirement to guarantee the company's success.

In consideration of this corporate strategy, the following management objectives were derived:

- It is our prime concern that our customer agreements are met through consistent and interdepartmental co-operation as part of the project management to fulfil and exceed their expectations best possible.
- Prompt and competent customer advisory services on product development, delivery reliability and flexibility as well as a comprehensive on-site support are forming the basis for a positive, long-term partnership.
- Development and motivation of our employees by delegation of responsibility (project responsibility, self-assessment, managerial responsibility, environmental and safety awareness, etc.), integration into the information flow for an active participation within the business processes, promotion of training and creation of a cooperative working atmosphere.
- Promotion of health and safety of the employees, customers, partners and neighbours by providing safe and healthful work conditions.
- Use of existing synergies by teamwork of our experts from all disciplines for processing complex problems.
- Partnership and goal oriented co-operation with our suppliers by fair, long term and capacity optimised arrangements.
- Improve company value by market- and yield-oriented business grows.
- Harmonious integration of business activities into neighbourhood and environment by preventing and minimizing environmental impacts by using best available technology.
- Compliance with relevant employment and environmental legislation and regulations.
- Commitment to continuous improvement in all areas, processes and activities will be understood as an integral part of our daily business.

For the implementation of the corporate strategy and the management objectives derived from it, the management of Engineering Center Steyr GmbH & Co KG has implemented a management system acc. to the standards **ISO 9001**, **ISO TS 16949**, **ISO 14001** und **OHSAS 18001**. Structure and process organisation are in line with these objectives.

St. Valentin, May 2011



**Dipl. Ing. Franz Dorfer**  
General Manager



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